



2013 Supplement to the University Library Achievement Record 2012

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University Library Profile

Introduction

In 2012 the University Library developed its first Achievement Record, broken down by the library's four core strategies and nine key performance indicators. The purpose of the 2013 Supplement to the University Library Achievement Record 2012 is to provide an update of comparative library trends and benchmarks in the last year.

Mission

In fulfilling the university's mission and strategic directions, we:

- create, select, acquire, organize and preserve information resources to meet current and emerging teaching, learning and research needs
- teach and empower our community to find, evaluate and use information
- remove barriers to access and ensure user-centred library services, resources and facilities
- build relationships and partnerships internally and externally

Vision


As leaders and innovators in a dynamic information environment, we collaborate with our community to create a positive experience that leads to success in learning, scholarship and practice.

Values

As members of the University Library, in working with each other and our community, we:

- are honest, supportive and sensitive in our communications
- respect and value individual and cultural differences
- learn from our failures
- celebrate our successes
- are fair and forthright in our dealings
- confront problems and issues openly and directly
- cultivate an environment of collegiality and trust
- ensure the protection of privacy and the right to confidentiality
- 'respect and value individual and cultural differences': support innovation, creativity and risk-taking
- "uphold the principles of intellectual freedom and resist all efforts to censor library resources"

**American Library Association Code of Ethics (amended 2008, accessed via the web on June 9, 2011 <http://www.ala.org/advocacy/proethics/codeofethics/codeethics>)*

 engage, enlighten, explore
**at your
library**



University Library National Reputation, *Maclean's*

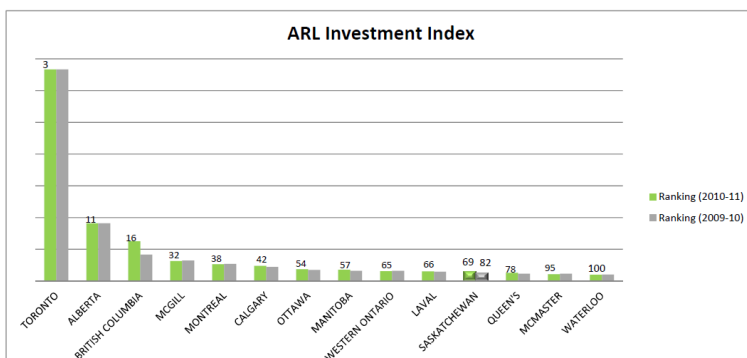
On an annual basis *Maclean's* releases its ranking of 49 Canadian universities. The universities are ranked against peers based on six key performance indicators, one indicator being the library. The following table is a depiction of the University Library's ranking among its U15 comparator universities* in 2013:

University	Expenses (per cent)	Acquisitions (per cent)	Holdings per Student
1. Toronto	6.3	49.1	220
2. Alberta	5.5	41.5	299
3. Queen's	4.8	46.0	333
4. Saskatchewan	5.0	47.1	285
5. McGill	5.6	46.5	189
6. Laval	5.5	44.4	137
7. Western	4.0	54.7	196
8. Manitoba	5.7	34.6	142
9. Ottawa	4.4	53.3	132
10. Calgary	3.9	47.3	204
11. UBC	3.3	47.5	268
12. Dalhousie	4.1	45.5	158
13. Waterloo	3.7	44.3	113
14. Montréal	5.0	22.3	78
15. McMaster	3.4	42.1	105

*U15 Institutions are a group of 15 leading research-intensive universities in Canada.

ARL Library Investment Index

ARL is comprised of major research libraries in North America, 16 of whom are Canadian. On an annual basis, statistics are collected through this body for publication in the following described areas: collections, expenditures, staffing and service activities. Accordingly, members receive an annual ranking based on the Library Investment Index (i.e. total library expenditures). The following graph depicts the University Library's ARL ranking in the last two years among the U15. In 2010-11, the University Library ranked 11th among its 14 comparators, consistent with the 2009-10 ranking. Overall, the University Library ranks 69 of 115 ARL libraries, a 13 spot increase since 2009-10.



Canadian University Report, *The Globe and Mail*

On an annual basis *Globe and Mail* releases a Canadian University Report presenting letter grades (A+ to D) of 58 Canadian Universities based on a number of categories of university life. The results represent the opinions of those students that completed the survey for their particular institution. Students rate their experience using a scale from 1 to 9 (1- very dissatisfied, 9- very satisfied) and a mean score is calculated based on the response of students who attend the institution. Universities are assigned a letter grade to match their mean score. The following table is a depiction of the University Library's ranking among the U15 for 2013:

University	Library Ranking 2013*	Library Ranking 2011**
McGill University	A	A-
Queen's University	A	A
University of Alberta	A-	B+
University of Manitoba	A-	B
University of Saskatchewan	A-	B+
University of Toronto	A-	A-
University of Western Ontario	A-	A-
Dalhousie University	B+	B
McMaster University	B+	B+
University of Ottawa	B+	B+
University of British Columbia	B+	B+
University of Waterloo	B+	B
University of Calgary	B	B
Université Laval ***	--	A-

*2013 ranking based on 2010 data

**2011 ranking based on 2009 data

***Université Laval did not complete the Canadian University Report survey in 2013. Université de Montréal did not complete the Canadian University Report in 2013 & 2011

Library Transformation

Transforming the Library – our services, resources and facilities – is the heart of our vision. In 2009 the University Library completed its transformation of Murray Library (one of seven branch libraries at the U of S). The graph below depicts the change in visits to the Murray library before and after the transformation in comparison to all other branches. Since the transformation in 2008-09, the number of visits to Murray Library increased by 48%, from 685,603 to over 1 million visits in 2011-12.

